

## **Terms & conditions - Memberships**

\*A List and Friend Membership is valid for one year from date of purchase and lasts for 365 days. Membership is non-transferable.

\*Booking fees apply on all ticket prices regardless of membership status and is subject to the normal booking fee exclusions as per our standard terms and conditions.

\*Membership card must be shown / quoted to receive your discount in Café Bar, Le Gusta and Bookshop. Our ticketing system will be able to identify you if you have a current membership status but you may on occasions be asked to show your membership card at Box Office for proof of ID.

\*Notification of renewal will be posted or emailed to you one month before your membership will end.

\*If you pay by Direct Debit, we will write or email you in the month before your membership expires to remind you of the cost and date of the auto-renewal. If you pay by Direct Debit we will arrange for the membership fee to be collected by Direct Debit annually. You can cancel the Direct Debit instruction at any time by contacting your bank or building society. Please also notify us if you do this.

\*Le Gusta and Café Bar discounts are subject to the following conditions: 10% off the bill, card must be shown at time of purchase, the discount cannot be used in conjunction with any other offer, maximum 2 diners per card in Le Gusta.

\*'Be the first to know' is defined as a minimum of 24 hours' priority notice by email before general booking on events announced mid-season.

\*Priority notice will be by email on all key live events (not films) at Warwick Arts Centre where we anticipate high demand. This will include most comedy and music events. As Warwick Arts Centre presents over 1000 events a year, and we do not wish to bombard you with emails, a number of events will be exempted from this. However, we will always ensure that A List members and Friends will be our priority for communications. Please ensure you keep us updated with your contact details.

\*Priority notice by post is a minimum of 3 days advance notice ahead of the usual recipients on our mailing list for our season brochure, produced 3 times a year in March, August and December, providing you have given us permission to contact you by post. Please note that some events will already be on general sale when the brochure goes to print.

\*Some of our events are venue hires and presented by external agencies or promoters. These events are exempted from priority notice. Fan Clubs may on occasions receive information before Warwick Arts Centre members.

\*During the priority booking period members may be restricted to a maximum number of tickets per booking.

\*The membership card is issued by and remains the property of Warwick Arts Centre who retain the right to withdraw the card at any time and to alter, amend or terminate the membership scheme at any time.

**Updated 20 August 2014**